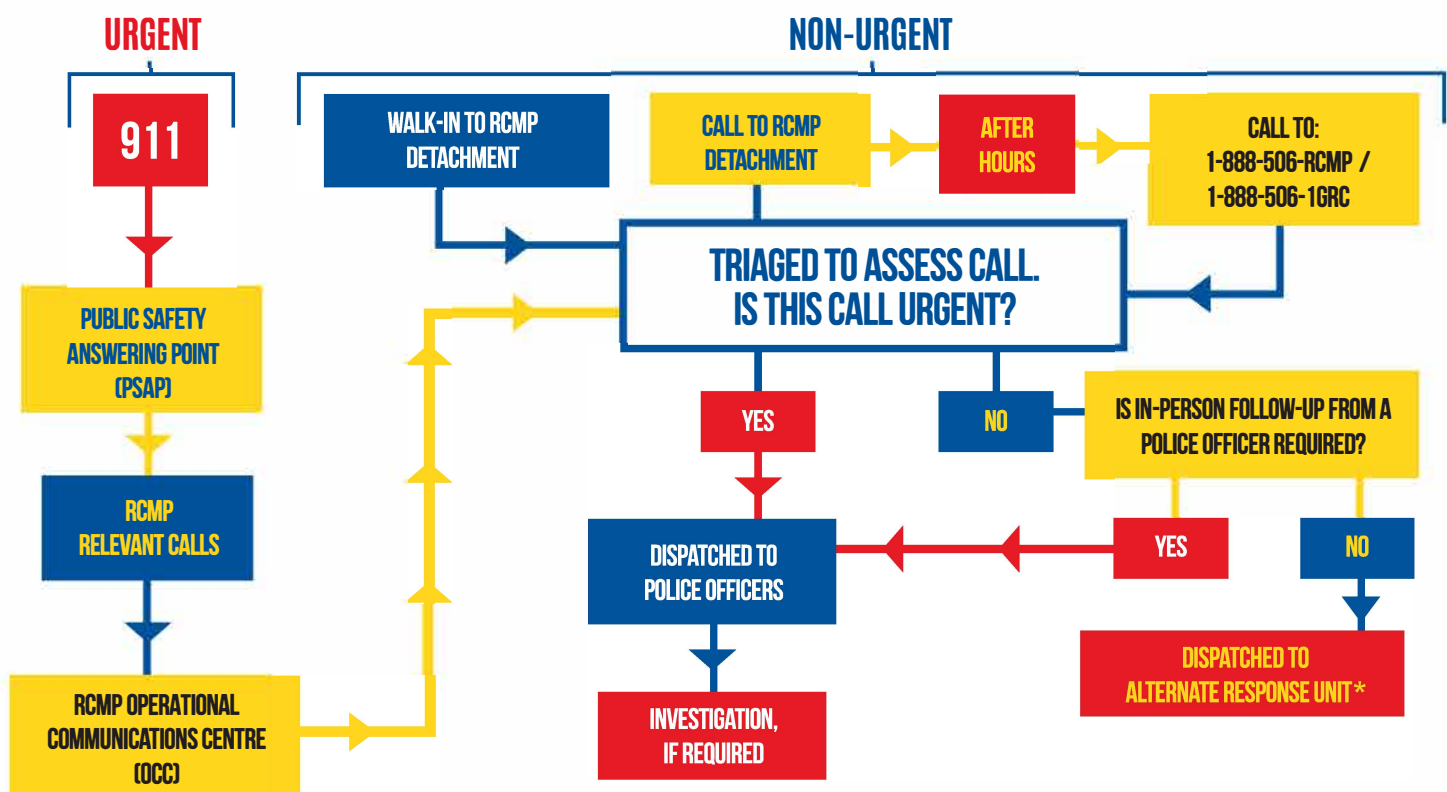


HOW THE RCMP RESPONDS TO CALLS FOR SERVICE

Whether urgent or non-urgent, every call for service to the RCMP is important. Just like a hospital, the RCMP must triage calls to ensure the most serious incidents are dealt with first and that resources are being used to their best advantage. Members of the public can help this efficiency by using the appropriate channel to make their report.



* The New Brunswick RCMP's Alternate Response Unit (ARU) handles calls for service that do not require the immediate in-person follow-up from a police officer, but nonetheless require RCMP attention.

EXAMPLES OF URGENT CALLS

- incidents involving serious injury or death
- serious crimes in progress
- incidents where someone's life is in danger

EXAMPLES OF NON-URGENT CALLS

- minor vehicle crash with no injuries
- information-only files
- lost items
- computer hacking, telephone fraud or identity theft

BY THE NUMBERS

IN 2018, RCMP RESPONDED TO 123,497 OCCURRENCES

16% OF THESE CALLS WERE HANDLED BY THE ALTERNATE RESPONSE UNIT, FREEING UP POLICE OFFICERS TO RESPOND TO OTHER CALLS.

